

Internet Banking – Quick Reference Guide

The screenshot shows the Holiday Coast Credit Union internet banking interface. The top navigation bar includes 'Quick Links' with options: Internal Transfer, External Transfers, BPAY, View Accounts, and eStatements (circled in red). The main content area features a 'Victorian Bushfires Appeal' banner, a user profile for 'Mr Uri Reginald Smart-secure', and a list of 'Accounts and Balances' as of Tuesday, 14 April 2009 at 02:37PM. The accounts listed are:

- ***24S1 Holiday Account: \$246.60 available
- 25024S2 Water Rates: \$27.01 available
- 25024S2.2 UR Smart-secure - Save More Savings

 The left sidebar contains several menu categories:

- Accounts** (Click to Hide All): All Accounts, Savings, Loans, Investments, Overdrafts, Member Chequing, Visa, Christmas Club, Sweep Accounts, Redraw Accounts.
- Transfers** (Click to Hide All): Funds Transfer Internal, Funds Transfer External, Edit/Delete Future Dated Payments, Add New External Payees, Edit/Delete External Payees.
- BPAY** (Click to Hide All): BPAY, Add New BPAY Billers, Edit/Delete BPAY Billers, Edit/Delete Future Dated Payments.
- View** (Click to Hide All): Online eStatements, Transaction Listing, Future Dated Payments, YTD Interest, Balance Details, Accounts, Direct Debits & Credits, Overdraft Details, Loan Details.
- Security Settings** (Click to Hide All): Register, View/Maintain, Session History.

 The right sidebar contains:

- Business Banking** (Click to Hide All): Create Batch, Post/Edit Batch, Check Batch Status, Change Multiple Password, Upload Centex Batch.
- Transfers** (Click to Hide All): Within Holiday Coast Credit Union, To Other Financial Institution, From Other Financial Institution, Edit Quick Debits.
- Quick Links** (Featuring eStatements): FAQ, Contact Us, User Manual - Standard, User Manual - Business Banking.

 Red arrows point from the callout boxes to the corresponding menu items in the interface. A red dashed line connects the circled 'eStatements' link to the 'Quick Links' callout box.

Business Banking and I-Saver Transfer menus only available when these features switched on

Business Banking Click to Hide All

- Create Batch
- Post/Edit Batch
- Check Batch Status
- Change Multiple Password
- Upload Centex Batch

Transfers Click to Hide All

- Within Holiday Coast Credit Union
- To Other Financial Institution
- From Other Financial Institution
- Edit Quick Debits

Quick Links

Featuring eStatements

- FAQ
- Contact Us
- User Manual - Standard
- User Manual - Business Banking